



Annual Report 2017



# Peterborough Police Service

*Proudly serving the community since 1850*



## FROM THE CHIEF



I am pleased to present our Annual Report highlighting the activities of the Peterborough Police Service for 2017. For the past 35 years I have had the honour and privilege of serving the citizens of Peterborough, Lakefield and more recently Cavan Monaghan. With my retirement effective June 2018 this marks my final report to the community.

Each year our success is determined by the support we receive from our community partners and citizens who are willing to report crimes, provide witness testimonies and assist police in making our community a safe place to live work and play. For that we thank-you.

2017 marked another busy year of challenges, opportunities and achievements.

While calls for service decreased 0.7% and the overall crime rate decreased 1.5% violent crime in our community is not on the decline. In 2017 we located and seized more firearms that were loaded. Although cocaine was still the number one illicit drug

confiscated last year we are now seizing greater quantities of fentanyl and for the first time seized an amount of carfentanyl, an incredibly potent and dangerous analogue of fentanyl.

Much of the increased violence and drug activity in our community is being influenced by our proximity to the GTA.

While violent crime continues to rise in several categories we know that many, if not all, of these incidents are drug-related and involve people that know each other.

We know that crime has no geographical boundary and in 2017 we continued to work with other police services on a variety of investigations including drug and human trafficking investigations.

We also continued to work with the Peterborough Drug Strategy, of which our Service is a founding member, to tackle the opioid crisis in our community. We know we cannot arrest our way out of this crisis. It will only be with working with the four pillar model of prevention, harm reduction treatment and enforcement efforts that we will make any progress.

Another significant project collaboration in 2017 spearheaded by our Community Development Coordinator and Victim Services Unit was the Police Response to Sexual Violence and Harassment Training.

The Kawartha Sexual Assault Centre provided a Coordinator for this project, made possible through Provincial funding, and included many community partners and multiple police agencies.

The project included three days of specialized multi-sector training with almost 100 participants, including 24 from our Service, along with the creation of two videos, one for survivors and victims that can be viewed on the SurvivorToolKit.ca website and a video series for police training purposes.

Our Service continues to play a leadership role in the Risk Driven Situation Table. This emerging model of community mobilization seeks to respond to those people most at risk in our community with comprehensive supports and services.

Each year we strive to keep up with the growing training needs and legislative requirements. The demands of increasingly complex investigations, coupled with a high officer safety focus, results in an incredibly heavy training load needed to build the necessary knowledge, skills and abilities required for the effective and professional performance of all of our members.

I am proud of the efforts of our members, sworn and civilian, their dedication to their profession and their contribution to making the Peterborough Police Service one of the most effective, economical and efficient police services in Ontario.

Respectfully,

Murray C. Rodd  
Chief of Police



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# VISION

To be the best police service, providing the highest standard of professionalism in partnership with our community.

# MISSION

To promote the safety of citizens and the protection of property through an appropriate balance of law enforcement, problem solving and crime prevention initiatives. This is based on the philosophy of community policing that involves working in partnership with citizens and other community stakeholders.

# CORE VALUES

Integrity and loyalty • empathy and fairness • impartiality and transparency • respect and civility • courage and leadership

# MOTTO

Professional • Friendly • Helpful



# Who we serve

## AREA 1:

The heart of our City with a high concentration of commercial and entertainment businesses.

## AREA 2:

The north end of the City with a high concentration of residential, business core, schools and Trent University.

## AREA 3:

Consists of the City's west end which covers a large commercial, retail and industrial section of the City and includes Fleming College and the Peterborough Regional Health Centre.

## AREA 4:

Encompasses the south and east end of the City and includes the historic Hunter Street Bridge, a portion of Little Lake and a commercial and retail area that includes Lansdowne Place Mall.

## AREA 5:

Consists of the Ward of Lakefield in Selwyn Township. The Ward of Lakefield is a healthy and vibrant community with a mix of residential and small businesses.

## AREA 6:

Encompasses the Township of Cavan Monaghan, a large rural area that includes the communities of Millbrook, Cavan, Ida, Mount Pleasant and Springville. It also includes the Peterborough Municipal Airport.

## PETERBOROUGH

2017 POPULATION  
85,000

## LAKEFIELD

2017 POPULATION  
2,555

## TOTAL AUTHORIZED STRENGTH

194

138

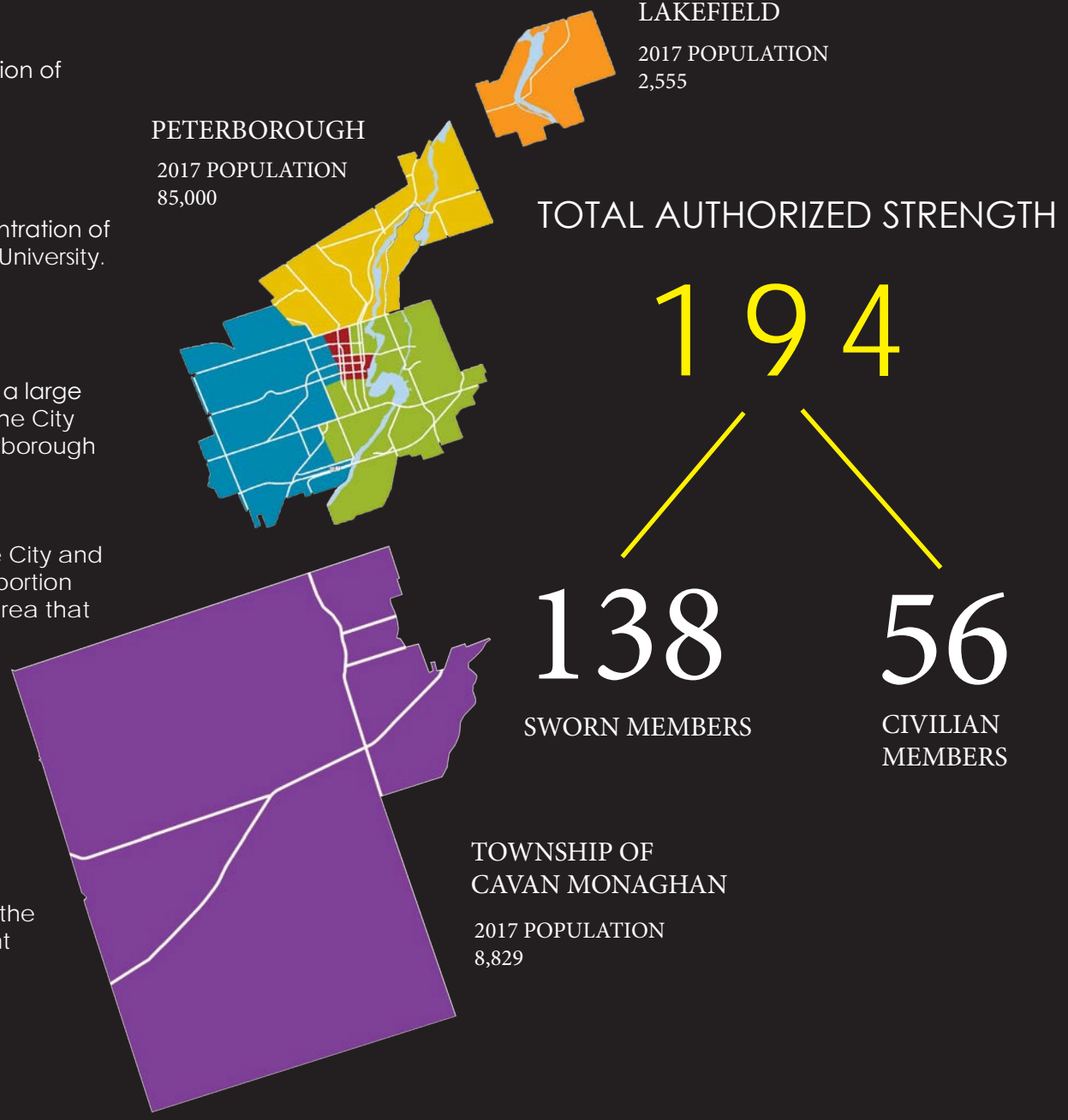
SWORN MEMBERS

56

CIVILIAN MEMBERS

## TOWNSHIP OF CAVAN MONAGHAN

2017 POPULATION  
8,829



## CENTRAL AREA

### AREA 1:

The heart of our City with a high concentration of commercial and entertainment businesses.

CALLS FOR SERVICE **6,414**

DECREASE IN DRUG OFFENCES **34%**

DECREASE IN ROBBERIES **24%**

DECREASE IN BREAK & ENTERS **30.8%**

INCREASE IN ASSAULTS **15.7%**

INCREASE IN SEX OFFENCES **27.3%**

### 2017 Focus:

Addressed the concerns of residents and business owners regarding citizens drinking alcohol in public areas and being a nuisance to the community as a whole - officers worked collectively and also on individual projects to address these concerns; continued to use the seizure authority under the Liquor Licence Act in displacing public consumption of alcohol and allowed discretion regarding consumption at "the hole in the fence"; focused on compliance regarding traffic concerns in the downtown core including cyclist/e-bike infractions.

## NORTH END

### AREA 2:

The north end of the City with a high concentration of residential, business core, schools and Trent University.

CALLS FOR SERVICE **7,814**

DECREASE IN DRUG OFFENCES **40%**

DECREASE IN ROBBERIES **11.1%**

DECREASE IN BREAK & ENTERS **17.8%**

INCREASE IN ASSAULTS **18.8%**

INCREASE IN SEX OFFENCES **9.3%**

### 2017 Focus:

Worked with Trent University officials to ensure a safe Head of the Trent event; established "Team Time" with clients from One Roof Community Centre; worked with the New Canadians Centre and the Trent International Student Program to help educate, familiarize and make international students from other countries feel safe and comfortable with local police; liaised with the City of Peterborough and Peterborough Fire Services regarding unsafe rooming houses; took affirmative action regarding noise complaints coming from a student residence.

## WEST END

### AREA 3:

The west end of the City covering a large commercial/retail/industrial section and includes the hospital and Fleming College.

CALLS FOR SERVICE **6,564**

INCREASE IN DRUG OFFENCES **14.3%**

INCREASE IN ROBBERIES **300%**

\* From 2 to 8 robberies

INCREASE IN BREAK AND ENTERS **1.3%**

INCREASE IN ASSAULTS **13.6%**

INCREASE IN SEX OFFENCES **28.6%**

### 2017 Focus:

Liaised with hospital security staff on initiatives including creating a more streamlined procedure for responding to calls for service in the Mental Health Unit; focused on Liquor Licence Act compliance at sporting events in Area 3; liaised with two group homes and increased both officer visibility and interaction with youth at the homes; officer worked one-on-one with a local at-risk youth forming a relationship and as a result reducing calls for service; continued the Good Neighbour Program with Fleming College to increase good relations between students/residents.

## SOUTH/EAST END

### AREA 4:

The south and east end of the City covering a retail and commercial area including Lansdowne Place Mall.

CALLS FOR SERVICE **6,190**

DECREASE IN DRUG OFFENCES **29.7%**

INCREASE IN ROBBERIES **18.2%**

INCREASE IN BREAK AND ENTERS **3.6%**

UNCHANGED - ASSAULTS **0%**

DECREASE IN SEX OFFENCES **18.9%**

### 2017 Focus:

Officers tackled and developed action plans on the critical issues identified in Area 4, either through community complaints or police observations including: traffic enforcement/education with respect to school safety zones and yielding to school buses; prompt response to residents' complaints about suspicious/troublesome addresses in the community; continued challenges presented by the green space at the East side of the train bridge being used by youth and more vulnerable adults in the community.

## WARD OF LAKEFIELD

### AREA 5:

Consists of the Ward of Lakefield within the Township of Selwyn.

CALLS FOR SERVICE **541**

INCREASE IN TRAFFIC COMPLAINTS **10.3%**

INCREASE IN THEFTS **11.1%**

INCREASE IN BREAK AND ENTERS **400%**

\* From 1 to 5 break and enters

INCREASE IN MISCHIEFS **90.9%**

DECREASE IN DOMESTIC DISPUTES **9.8%**

### 2017 Focus:

Traffic matters continued to be the highest call for service. As a result of traffic concerns officers conducted traffic enforcement and education. Officers also continued to focus on areas including community policing/maintaining positive relationships with the residents, businesses and community groups; continued community education in an effort to reduce crime and calls for service; liaised with staff to ensure vandalism in a local park was not an issue with graffiti and tagging; liaised with Youth Unlimited to build and enhance positive relationships with youth.

## CAVAN MONAGHAN

### AREA 6:

The Township of Cavan Monaghan includes the communities of Millbrook, Cavan, Ida, Mt. Pleasant and Springville. Also includes the Peterborough Airport.

CALLS FOR SERVICE **1,086**

DECREASE IN MOTOR VEHICLE COLLISIONS **14.2%**

INCREASE IN BREAK & ENTERS **53.8%**

INCREASE IN THEFTS **63.6%**

DECREASE IN MISCHIEFS **14.3%**

DECREASE IN DOMESTIC DISPUTES **20.8%**

### 2017 Focus:

The greatest concern for residents in Area 6 was traffic related issues. In response, officers conducted numerous traffic enforcement and education details in high complaint areas. There were 2,396 Provincial Offence Notices issued in the Township in 2017 compared to 1,913 in 2016, an increase of 25.2%. In conjunction with the Ministry of Transportation officers also held a Farm Vehicle Safety Information session. Officers also continued to work on enhancing certain areas of community policing including reducing crime/calls for service through education.



## OPERATIONS DIVISION

In 2017 the Operations Division consisted of 98 sworn officers, 21 civilians and 21 auxiliary members working cooperatively to meet divisional objectives in support of organizational goals. The Operations divisional objectives for 2017 continued to focus on team policing, traffic safety, intelligence-led policing and building relationships with local youth.

In 2017 reported crimes were down 1.5% when compared to 2016. Calls for service decreased 0.7% with 31,504 in 2017 compared to 31,712 in 2016.

Response to calls for service is one of the primary responsibilities of Community Patrol, which consists of four platoons providing 24/7/365 coverage of front-line policing to the communities of the City of Peterborough, the Ward of Lakefield and the Township of Cavan Monaghan.

Working within the team policing concept, officers are assigned to a specific patrol area for the entire year. This allows the officers to become familiar with the area and build relationships with those that live, work or play there.

Each of the teams met throughout the year to identify problems or potential problems in their patrol zone and discuss possible strategies to either solve or avert the problem.

The Traffic Unit continued its focus on attempting to reduce collisions and injuries through both education and enforcement.

In 2017 traffic enforcement by members of the Traffic Unit increased by 26% and service-wide enforcement increased by 15.4%. Collisions involving injuries decreased by 10.7%, total persons injured decreased by 16.8%, pedestrians injured decreased by 12.1% and the city recorded no fatal collisions during the year.

Calls involving youth increased 5.2% in 2017. Our Community Services Unit officers are in local elementary and high schools every day enhancing our relationship between youth and police, responding to calls for service, conducting mandated lock down drills, conducting threat assessments and delivering crime prevention and character education programs.

Interacting with our school aged youth in a mentoring position

COMMUNITY PATROL • TRAFFIC UNIT • COMMUNITY SERVICES UNIT • CANINE UNIT • TRAINING • MEDIA •  
EMERGENCY RESPONSE TEAM • AUXILIARY UNIT •



with the goal of strengthening positive relationships was one of the divisional goals for all officers in 2017 and will continue to be a priority for our Service in 2018.

Our Community Development Coordinator, a member of the Community Services Unit, continues to focus on strategic community engagement and partnerships.

Total Mental Health Act incidents increased 2.7% with 577 calls in 2017. With this slight increase it is the highest level of mental health calls since 2012.

The Service continues to partner with a Mental Health Worker from the Integrated Outreach Program of 4 County Crisis. This worker provides early intervention, assessments and diversions, as well as attends calls for service with our officers.

We continue to meet with representatives from both the Canadian Mental Health Association (CMHA) and the Peterborough Regional Health Centre in order to try and improve our methods of dealing with our mental health clientele and helping to make the transfer of care more effective for both police and the hospital crisis unit. In spite of our best efforts, mental illness indirectly affects all Canadians at some time through a family member, friend or colleague. Mental illness affects people of all ages, educational and income levels, and cultures.

Our Mental Health Worker is currently preparing a detailed analysis of our mental health calls from 2017. We are also currently working with two Trent University students who are completing a community based research project in order to provide a better understanding of why there has been such a significant increase since 2010.

As we move into 2018, succession planning, training and technology continue to rate as the major challenges our Service will face in the coming

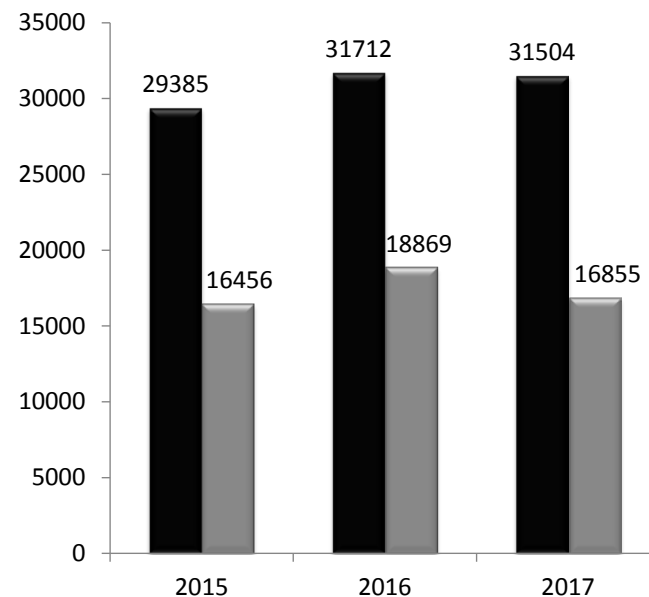
years. We have engaged in a lifecycle management process in order to replace older equipment, such as tasers, and provide our frontline members with the necessary equipment and training to be prepared for life's worst moments while at the same time remaining financially responsible to ever challenging budget limitations. Public and officer safety is of the utmost importance as we continue to do our best to strike the proper balance in order to meet legislated requirements.

Our members, sworn, civilian and auxiliary, will continue to strive each day to live our motto of being "professional, friendly and helpful" when serving our communities.

*To read the entire Operations Divisional Report please visit [peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2017 CALLS FOR SERVICE

CALLS FOR SERVICE ■ 9-1-1 CALLS FOR SERVICE ■



The 2017 rate decreased by 0.7% over 2016.

## 2017 STATS

**31,504**

CALLS FOR SERVICE

**0.7%**

DECREASE IN CALLS FOR SERVICE

**26%**

INCREASE IN TRAFFIC ENFORCEMENT

**5.2%**

INCREASE IN YOUTH CALLS

**17.5%**

INCREASE IN POLICE ASSISTANCE

## TRAFFIC SERVICES UNIT

The Traffic Service Unit consists of five Constables, one Sergeant and a Traffic Clerk. The Unit is one of the most versatile units in the Service; they are the leaders in traffic enforcement and education as well as responding to a high number of non-traffic calls for service.

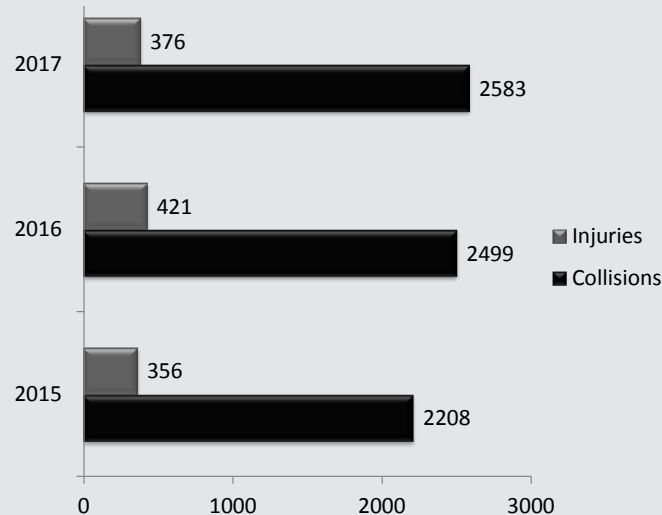
In 2017 the Unit initiated a new Monthly Target Campaign and a new Towing Policy, both which proved very successful. The Unit planned to reduce motor vehicle collision injuries through education and enforcement initiatives, working with our road safety partners using previous proven methods as well as partnering with the City of Peterborough Traffic Department. The Unit realized that it also needed to continue to succession plan for the short and long term needs of the unit.

In 2017 the Unit participated in initiatives such as the Ministry of Transportation (MTO) heavy vehicle details, twelve monthly initiatives as well as crossing guard and pedestrian crossover legislation education and enforcement. These types of collaborations with our road safety partners, the MTO, Ministry of Environment, Ministry of Finance and City of Peterborough, proved to be very worthwhile partnerships.

Efforts and resources were invested to prepare the Unit for any future needs including increasing qualified Level 4 Reconstructionists in the Unit from two to four. A further investment was made to purchase two additional Automated License Plate Readers (ALPR). Officers reported great success from using the ALPR's, in particular, with the detection of suspended drivers operating motor vehicles, thereby making the roads safer for everyone.



### 2017 COLLISION TREND



- Collisions investigated increased by 3.4%
- Collisions involving injuries decreased by 10.7%
- There were 0 traffic fatalities in 2017.

### 2017 STATS

0 FATAL COLLISIONS

12.1%

DECREASE IN PEDESTRIANS INJURED

3.7%

INCREASE IN BICYCLISTS INJURED

3.4%

INCREASE IN COLLISIONS INVESTIGATED

20 RIDE DETAILS

6,674

DRIVERS CHECKED DURING RIDE DETAILS



## EMERGENCY RESPONSE TEAM

**O**ur Emergency Response Team (ERT) consists of 12 members of our Service drawn from various units.

These officers are on call 24/7/365 and being a member of ERT is in addition to their regular frontline duties. Duties of the team include: search tactics; high-risk warrants; barricaded persons; negotiations and crowd control.

In 2017 ERT was involved in 35 team callouts or details. Team members also responded to or dealt with several other calls for service throughout the year that were not a team callout or warrants.

This does not include the everyday calls for service such as Canine back-up for tracking purposes, elevated mental health calls, alarm calls and calls

involving potentially armed persons that are handled by uniform patrol. Three members of ERT were assigned to Community Services during 2017 and responded to several calls throughout the year as they were readily available on dayshift and able to monitor their police radios constantly.

Members of ERT are constantly training as a team, individually and with other agencies. In 2017 members participated in a variety of training including attending a counter terrorism course in Ottawa hosted by the RCMP/Ottawa Police at CSIS headquarters and participating and leading a hostage scenario day at the Peterborough Airport with a full incident command callout.

2017 STATS

**35**

TEAM  
CALLOUTS

**12**

HIGH-RISK  
WARRANTS

**4**

HIGH-RISK  
VEHICLE STOPS

**12**

TRAINING  
DAYS

**1,800**

TRAINING  
HOURS



## COMMUNITY SERVICES UNIT

Our Community Services Unit is comprised of four officers and one civilian Community Development Coordinator. One Officer is assigned to the high schools and three officers are assigned to the elementary schools in Peterborough, Lakefield and Cavan Monaghan. The Community Development Coordinator is responsible for the development and coordination of strategic community engagement and partnership approaches to build and enhance relationships between our Service and community stakeholders.

The Officers in this Unit have many roles and responsibilities including attending calls for service at their schools, which creates consistency and develops a relationship between students, staff and police, delivering a variety of programming and crime prevention and lifelong resiliency education in their schools, and conducting Ministry mandated lockdown drills. In 2017 Officers conducted a total of 76 lockdown drills in elementary and high schools.

Officers attempt to deal with the majority of calls for service at the schools they serve. The high school officer spends a good part of their time assisting students and providing support that may otherwise require a frontline officer. Officers use a Restorative

Justice process to assist in resolving many problems.

The members of the Unit lead and participate in a number of initiatives including the CAA Safety Patrol Program, the Terry Fox Run, school barbecues and orientations, Cram-A-Cruiser for local food banks, Drug Awareness Week, Family Week and Crime Prevention Week.

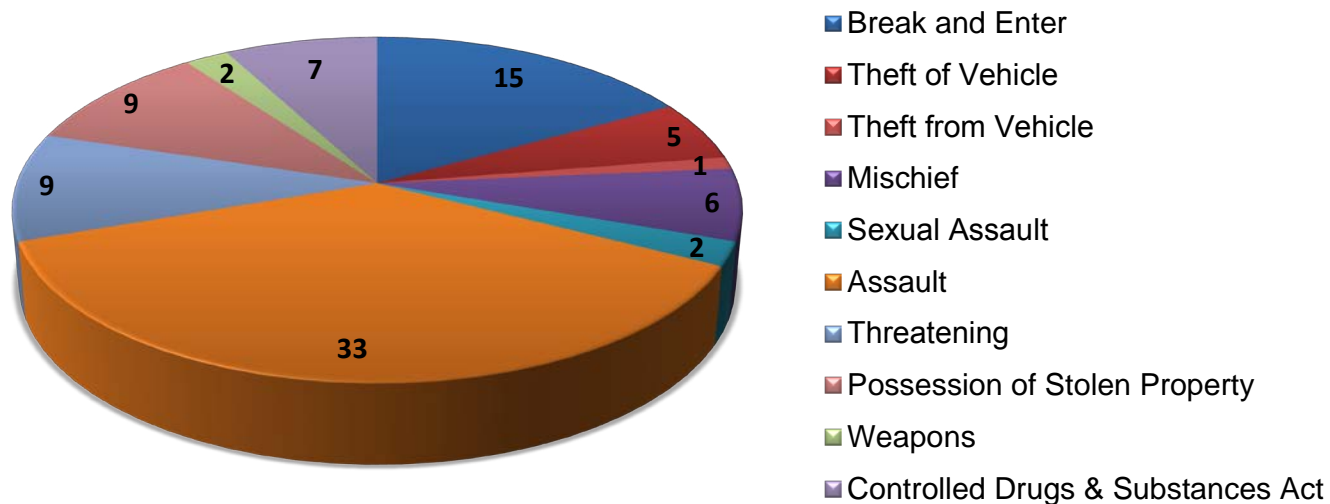
Officers in this Unit consistently attended the New Canadians Centre to speak with new Canadians about the role of police in Ontario and how to navigate policing in the communities of Peterborough, Lakefield and in the Township of Cavan Monaghan.

Officers in Community Services also assisted uniform patrol on many occasions when shift strength was low and also supplemented court services on a routine basis.

In 2017 the Community Development Coordinator worked closely with a number of community partners and stakeholders on a variety of pivotal projects. In particular, this member had a large role in preparing and authoring the request for grant monies for the Sexual Violence and Harassment training in 2017 for officers and civilians. Also in 2017 police continued to support the Community Mediation Project and the Sidewalk Talk initiatives.

### 2017 YOUTH CRIME STATISTICS

- 25 youths charged with Breach of Probation in 2017 compared to 91 in 2016 and 121 in 2015.
- 87 youths received Extra Judicial Measures in 2017 compared to 81 in 2016 and 76 in 2015.





## 2017 STATS

**809**

CALLS FOR SERVICE

**546**

TRAINING HOURS

**17**

DRUG SEARCHES

**17**

BUILDING SEARCHES

**19**

TRACKS

**29**

PRESENTATIONS

## CANINE UNIT

Constable Tim Fish and his Canine partner Wolfe and Constable Sam McCullum and his Canine partner Hal served the City of Peterborough, Ward of Lakefield and the Township of Cavan Monaghan with great success in 2017. Part of any successful Canine program is community and police partnerships and the Peterborough Police Service is no exception.

Canine Officers are responsible to their partners 24/7, making last minute adjustments to their shifts, responding to calls for their specialized duties while off duty as well as their continued commitment to attend all requests for presentations.

The Canine Unit assisted both the Provincial and

Federal Correction systems by providing drug search capabilities to clear institutions of illegal drugs as well as provided coverage for the City of Kawartha Lakes when required. Officers also performed SOCO duties and assisted the Emergency Response Team with search warrants and dynamic entries.

Just some of the Canine Successes in 2017 include: located a suspected murder weapon in February; located property and suspect clothing following a robbery; assisted Durham Regional K9 unit with a bomb threat; tracked a robbery suspect hiding in a shed; tracked and engaged shoplifter who fled from security and police; tracked a break and enter suspect, made arrest and located stolen property.

2017  
STATS

21  
MEMBERS

2,953  
VOLUNTEER  
HOURS

106  
RIDE-A-LONGS

17  
HOMEGUARD  
INSPECTIONS

62  
CAR SEAT  
INSTALLATIONS



## AUXILIARY UNIT

The members of our Auxiliary Unit are an integral part of our Service. We are extremely proud of the Unit and appreciate the thousands of volunteer hours they contribute and dedicate to public safety and community engagement in the City of Peterborough, the Ward of Lakefield and the Township of Cavan Monaghan.

The Unit is comprised of 21 members, which includes two Staff Sergeants, 2 Sergeants and 17 constables. All members are volunteers. Our Auxiliary Officers support the Service with duties including searches for missing persons, assisting frontline officers during their patrols, large scale searches for evidence, traffic and crowd control during special events and parades and hosting car seat installation clinics. The Auxiliary Officers also participated in training with regular members for use of force training and

simulation scenario training at the Peterborough Airport with our Emergency Response Team.

In 2017 our Auxiliary Officers also volunteered their time for a number of local events including: the Cops for Cancer Pedal for Hope Team; the Peterborough Dragon Boat Festival; the Knights of Columbus Police Appreciation event; the No Hot Pets Campaign in conjunction with the Peterborough Humane Society and the Ontario Society for the Prevention of Cruelty to Animals; the Millbrook Fair; the Law Enforcement Torch Run for Special Olympics; the Remembrance Day parades in Peterborough, Lakefield and Millbrook; the Head of the Trent event; the Fleming College Good Neighbour program and the Cram-A-Cruiser event for local food banks.

# Social Media

## Year-in-Review



Our Service continues to use social media to inform, educate, engage and connect with the communities we serve.

Online reviews from citizens about our officers making a difference!

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**B. E reviewed the Peterborough Police Service — 5 star  
May 17, 2017**

On the single handed worst day of my life, the officers came and even though they had a job to do they made sure we were kept in the loop and treated us with nothing but kindness and respect the whole time.

Thank you Peterborough Police Service for making the worst day of my family's lives a little less horrendous.

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**D. L reviewed the Peterborough Police Service — 5 star  
April 10, 2017**

**I absolutely love the Peterborough police service, I've always had good encounters with them!**

**I'm very glad to have such amazing, Friendly and professional officers in the city myself and my family lives in.**

**Thank you for everything you do.**

**A. P reviewed Peterborough Police Service — 5 star  
July 25, 2017**

*Took my twins in today dressed in uniform hoping to speak to an officer and got even better! A forensics came out and gave us a great tour! Thank you so much! it made the twins day!! :)*

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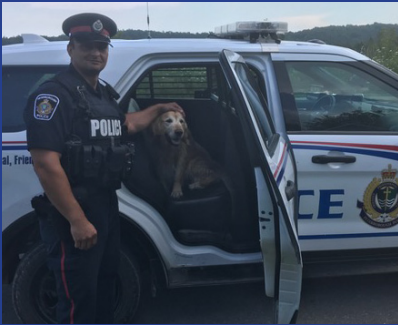
**R. L reviewed Peterborough Police Service — 5 star  
May 23, 2017**

Quick. Easy. Friendly.  
Although I've had a rather pleasant encounter I hope to never see them under the same circumstances.  
Professionals to say the very least.



# Top 10 Facebook Posts For 2017

**1** 1AUG17



Following a request from the dog's owner, a Millbrook resident, PC Ralph takes sick dog Bear for his last car ride

**150,386 People reached**  
2,002 Likes  
457 Shares

**2** 21NOV17



Promoting the Santas for Ptbo Seniors tree in our lobby

**103,346 People reached**  
1,002 Likes  
1,006 Shares

**3** 17OCT17



Sending our business cards to an Iowa boy following the off-duty death of his father and asking other officers to do the same after bullies destroyed the boy's collection of police cards

**103,873 People reached**  
493 Likes  
609 Shares

**4** 23NOV17

14-year-old girl missing from Peterborough

**60,093 People reached**  
41 Likes  
821 Shares

**6** 21DEC17

Police issue warning after deadly Carfentanil confirmed in Ptbo

**40,324 People reached**  
49 Likes  
384 Shares

**9** 16OCT17

Looking to ID 3rd suspect following Walmart theft

**35,010 People reached**  
19 Likes  
365 Shares

**5** 31MAY17



Confirmed bear sighting in the City

**45,804 People reached**  
45 Likes  
428 Shares

**7** 5JUL17



Reminder to public about the bicycle helmet law

**39,236 People reached**  
65 Likes  
300 Shares

**8** 12OCT17



Looking to ID persons at September rally at Confederation Square

**36,331 People reached**  
35 Likes  
303 Shares

**10** 21MAR17

Reminder to public about posting collision photos on social media

**29,566 People reached**  
178 Likes  
274 Shares

A photograph of two women in a control room. The woman on the left has blonde hair and is pointing at a computer monitor. The woman on the right has dark hair and is looking at the same monitor. The background shows a control room with multiple monitors and a blue wall.

## SUPPORT SERVICES DIVISION

The Support Services Division is comprised of a varied group of 41 members, whose role it is to support Operations, Investigative Services and Court Services. Comprising 22% of the Service, the Support Services Division includes 77% of the civilian compliment and would appear to be the most diverse division having both ethnic and gender diversity. Three of the four women with rank in the Service are assigned to the Support Services Division.

In 2017 the Support Services Division generated more than \$200,000 in off-setting revenue through criminal records checks, civil fingerprinting, taxi and limousine licencing, alarm registrations and fees, freedom of information applications, auctioned property

and paid duty fees.

2017 was another year marked by significant change in the Division with 39 staff movements (appointments, transfers, resignations and retirements). The repercussions of this much churn was felt throughout our Service. Two new positions were added to Support Services in 2017: A full-time Special Constable and a Records Management Clerk. Despite these additions, the ratio of sworn to civilian staff continues to be low.

The Police Services Board accepted two reports identifying the need for additional staffing and authorized the addition of an additional clerk in Evidence and in Data Entry in 2018. This will improve organizational resilience and provide some relief for the

RECORDS MANAGEMENT • FLEET & FACILITIES MANAGEMENT • DATA ENTRY • COURT SERVICES •  
POLICING & PROFESSIONAL STANDARDS • PROPERTY & EVIDENCE STORES • QUARTERMASTER STORES AND PURCHASING •  
• INFORMATION TECHNOLOGY SYSTEMS (IT) •

capacity issues.

The Support Services Division enjoys a collaborative relationship with both Fleming College and Trent University. Placements where students produce deliverables that are meaningful for both them and the Service are undertaken.

In 2017, two Fleming College students and three Trent University students contributed the equivalent of 40 weeks of work. The students researched and wrote policy on lead mitigation strategy to ensure the Service meets OHS standards, developed the foundation for a career development plan for the Service, inventoried the Quartermaster stock, inventoried the patrol vehicle trunks, developed a required kit list and sourced the items suggested, created an electronic master file for taxi checks, and provided support to the General Inquiry Clerk by assisting with interacting with the public at the front counter and completing criminal record checks.

While calls for service and reported crimes were down slightly in 2017, external stakeholders added to the workload for the Support Services Division. This included MAG, the MCSCS, the RCMP, and the public.

Each year, the Divisional Commanders set goals that are consistent with the Vision, Mission and Values of the Service. All sections in Support Services had this overarching goal: *We will be professional, friendly and helpful. We will provide efficient, effective and economical service to our stakeholders. We will focus on utilizing technology to achieve that end.*

A number of strategic initiatives were undertaken in Support Services in 2017 to improve organizational resilience (*please see sidebar for just some of the initiatives*).

A threat to organizational resilience (after staffing

stability) is the diminishing ability to maintain current technology and to invest in new. This impacted the Service on all fronts: investigative, service delivery, and work process. Various advancements, such as the utilization of tablets in cars and the issuance of mobile devices to officers have improved work processes, but have also outstripped our technological supports. The Service contracts for IT support from Peterborough Technology Services (PTS).

The growth in technology use has not been matched by increased support hours to maintain the hardware and software, or to complete project work. Maintaining pace with evolving technology is now a Business Plan goal.

Another threat to organizational resilience is our facility. The station includes a 34,519 square foot two story building, with an adjacent 21,960 square foot two-level parking lot. There is a 448 square foot garage for the Forensic Identification vehicle. The facility is owned and maintained by the City of Peterborough. It was renovated in 2008, but little additional space was added and it has long since been consumed. Space issues create security and logistical issues. Expenditures for maintenance, off-site storage, training, and space reconfigurations to meet organizational needs are significant and increasing annually. The Police Services Board has committed to a Facility Review in 2018.

In 2018 the Support Services Division will continue to provide high quality service in an effective, economical and efficient manner to the more than 96,000 people in the communities we serve.

*To read the entire Support Services Divisional Report please visit [peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2017 STRATEGIC INITIATIVES

General Inquiry counter moved to main floor (identified as a priority by the consultants in the business planning process).

Process whereby criminal record checks are managed was improved.

Online auction service was used to lower the accumulation of property onsite and reduce time spent on this non-core function.

Process of providing support staff in Property and Evidence Stores changed to improve continuity and mitigate risk.

Audits completed in Property & Evidence Stores to mitigate risk.

Number of Records functions transitioned to e-format to increase information availability across the Service and reduce required storage space.

Inventory systems implemented in Quartermaster to improve inventory controls and lifecycle management and reduce space usage and realize cost savings.

2

COURTHOUSES

20

STAFF

380

DNA  
SAMPLES

184

FINGERPRINTS

2,191

CRIMINAL  
COURT FILES

87

YOUTH  
REFERRED TO  
EXTRA JUDICIAL  
MEASURES



## COURT SERVICES

The Police Services Act mandates that police provide security for court buildings in their jurisdiction. The Peterborough Police Service is responsible for security at two courthouses: The Ontario Court of Justice located on Simcoe Street and the Superior Court of Justice located on Water Street.

Our Special Constables in Court Services perform a variety of tasks related to court security including prisoner control and management, building and courtroom security, liaison with the Crown Attorney and Ministry of the Attorney General personnel, and the collection of fingerprints and court-ordered DNA (in partnership with the Forensic Identification Section). One Constable is designated as a Youth Court Officer and manages matters relating to

youth in conflict with the law. This officer works in collaboration with community partners including the John Howard Society’s Extra-Judicial Measures Program and the Elizabeth Fry Society (Shoplifter Diversion Program).

There is an identified need for a new and integrated court facility in Peterborough and several security and logistical issues regarding the two courthouses have been outlined.

In 2017, the Ministry undertook an extensive consultation process with their justice partners to review business processes and needs, including space and technical requirements, for a new Courthouse. The consultations were completed in August of 2017. The process is moving to the next step with a projected completion date of 2022.

2017  
STATS

13,395

RECORD  
CHECKS

218

FOI  
REQUESTS

2,483

ARREST  
REPORTS

397

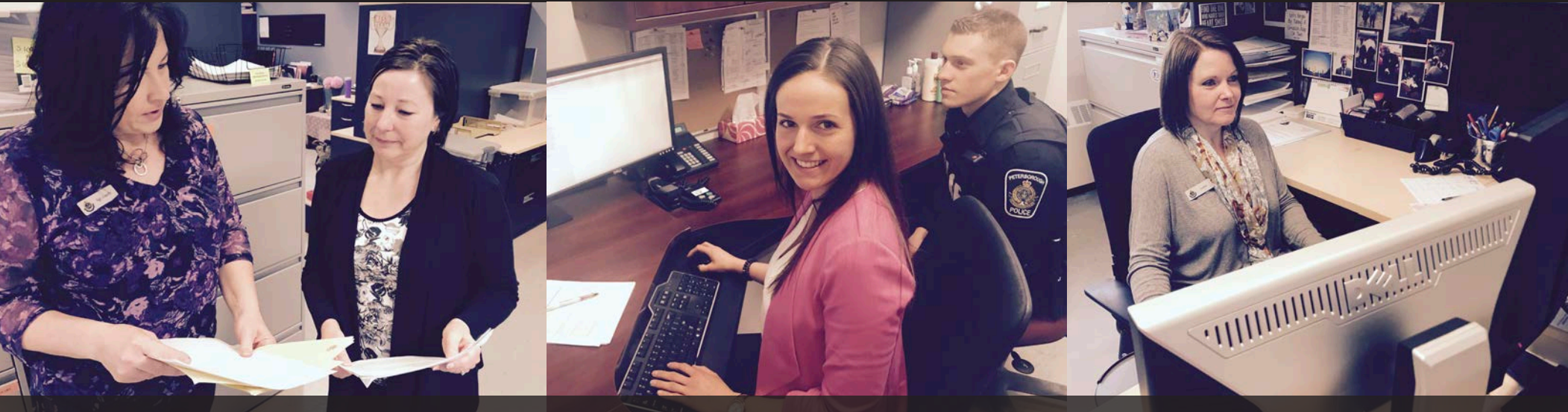
MISSING  
PERSONS  
REPORTS

129

SUDDEN  
DEATH  
REPORTS

989

WARRANTS  
PROCESSED



## RECORDS MANAGEMENT AND DATA ENTRY

The Records Management Unit, consisting of 10 members, provides administrative support to the Operations Division, the Investigative Services Division and Court Services, along with providing service to a variety of external stakeholders including all levels of government, members of the legal community, local businesses, and members of the community.

The positions in this Unit include: Freedom of Information Analyst; CPIC Validator; Court Validator; Warrants Clerk and Records Management and Training Clerk.

The total number of Criminal Record checks completed in 2017 was 13,395, an all-time high and an increase of 21% in overall volume from 2016. A student working in General Inquiry has developed an improved tracking process for Criminal Record checks.

The importance of the accurate validation of records cannot be understated. Undetected errors can result in wrongful arrests, lawsuits, and a loss of organizational integrity and public confidence. A data quality audit completed by OPTIC in 2017 concluded that the work of this Unit met or exceeded all standards.

In addition, the Data Entry Unit, consisting of four full-time and two part-time members, reports to the Records Management Sergeant. Each full time member is assigned to a platoon to provide real-time data entry for officers 24/7/365. Their work includes: Entry of all reports entered into the Niche RMS in accordance with RCMP Data Quality Standards; Preparation of crown briefs for regular court appearances and for weekend and statutory holiday court appearances and CPIC entries for charged persons.

A photograph of a handgun, likely a semi-automatic pistol, lying on a light-colored surface. The scene is dramatically lit with a strong blue light, creating a high-contrast, moody atmosphere. The handgun is the central focus, with its metallic parts and dark grip clearly visible. In the background, there are some indistinct shapes, possibly other items on a table or a desk, but they are less illuminated. The overall composition is centered and emphasizes the object's form and texture under the specific lighting conditions.

MAJOR CRIME • SEX CRIME • INTERNET CHILD EXPLOITATION • ELDER ABUSE • STREET CRIME • FRAUD • HIGH RISK OFFENDERS  
• DRUGS • INTELLIGENCE • CRIME ANALYSIS • POWERCASE • TECHNICAL SUPPORT • ASSET FORFEITURE • VICTIM SERVICES  
• CRIME STOPPERS • FORENSIC VIDEO ANALYST • FIREARMS • FORENSIC IDENTIFICATION •

## INVESTIGATIVE SERVICES DIVISION

The Investigative Services Division is comprised of 36 members: 30 police officers and six civilians.

In 2017 the overall crime rate decreased by 1.5%, or 75 calls for service, while the criminal clearance rate in 2017 was 59.2%, a decrease of 0.5%. Violent crime is not declining and in fact continues to rise in several categories. The 0.5% dip in crimes is mostly related to theft and disturbing the peace incidents.

Crimes in our contracted communities accounted for a relatively small percentage of our overall crime; Cavan-Monaghan Township was 2.7% and the Village of Lakefield was 1.5%. The majority of these crimes were property related offences which often lack evidence to identify a suspect.

Violent crimes in 2017 included a homicide in February that resulted in a first degree murder charge along with two other stabbings that same month with attempt murder charges being laid.

In March a drug-related shooting occurred at a rooming house on Water Street where a man from the GTA was subsequently

arrested for attempt murder. The final attempt murder for the year occurred in August and it was also drug related. The victim in this incident was stabbed, but refused to assist police with the investigation and the case remains unsolved.

Through our investigations we know that many, if not all, of these incidents are drug-related and the people involved are known to each other.

Several other stabbings took place in 2017 that, although being classified as aggravated assaults, still required extensive investigation.

To attempt to address some of this violence, the Division will add two new members in 2018. An additional sexual assault investigator will help with the rise of sexual assaults and allow for further time to focus on internet child exploitation and human trafficking. The Division will also add a new combined position of a Domestic Violence and Elder Abuse Coordinator.

Another area of violence that our Service has not experienced for years was a September protest that took place in Confederation

Park. During the protest police had to intervene and at one point the crowd turned against police. This could have been an extremely negative situation for both the police and the crowd had it not been for the professional and patient approach of the attending police officers. Two people were arrested, and the investigation remains open in attempt to identify others who committed criminal offences.

Like many other communities, illicit drug activity continues to be a growing problem with no foreseeable end in sight.

Many of our violent incidents tend to be drug-related and the rise in available fentanyl and related analogues is resulting in a spike of drug overdoses, some resulting in death.

Our Service remains heavily involved with various levels of government and community stakeholders to tackle this problem, including harm reduction activities.

Our focus remains on the drug traffickers, mostly coming from the GTA, who continue to prey on those with addictions. In 2017, and with the help of our Emergency Response Team, we seized three handguns and 12 long guns during drug investigations.

Cocaine continues to be the main drug seized, but fentanyl is becoming more prevalent and it is more common to see it mixed with other drugs. In order to ensure officer safety when handling powdered substances all members have access to the opioid overdose antidote Naloxone and our Service also purchased a special venting cabinet to process and package powdered substances in.

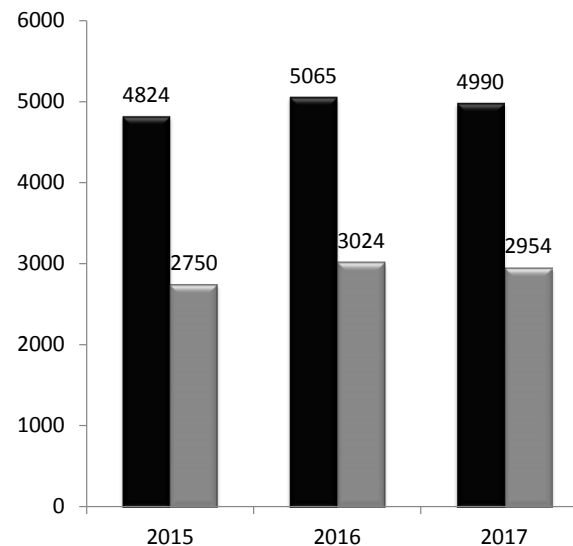
Keeping pace with demands for service, legislative requirements, court preparation, technological advancements and training is expected to be a continuing challenge in 2018.

The additional support of a Domestic Violence/ Elder Abuse Coordinator and another Sexual Offences Investigator will be of great assistance on those fronts. The pending marijuana legislation is a looming concern for training, response and resource requirements that we will have to address in 2018. We will also need to address our bottleneck of fraudulent investigations that represent more work than time available for our one member Fraud Unit.

We look forward to continuing our standard of excellence in 2018.

*To read the entire Investigative Services Divisional Report please visit [peterboroughpolice.com/learn/reports](http://peterboroughpolice.com/learn/reports)*

## 2017 CRIME TREND



TOTAL CRIME

CLEARED OFFENCES

Clearance rate 59.2%

Crime decreased 1.5% from 2016.

## 2017 STATS

**37.5%**

DECREASE  
IN HOMICIDES

1 HOMICIDE  
4 ATTEMPTS

**7.6%**

INCREASE  
IN ASSAULTS

511 INCIDENTS

**12.4%**

INCREASE IN  
SEXUAL ASSAULTS

163 INCIDENTS

**6.6%**

DECREASE IN  
BREAK & ENTERS

309 INCIDENTS

**25.5%**

DECREASE IN  
DRUG OFFENCES

105 INCIDENTS



## VICTIM SERVICES UNIT

The Victim Services Unit of the Peterborough Police Service is unique and innovative when it comes to delivering services for victims of crime and tragic circumstances.

Victim Services strives to offer empathic and trauma-informed assistance to our community members in the wake of a crisis.

In 2017, our two Victim Services Coordinators received and reviewed 2,652 incidents, of which 1,527 incidents required follow-up consisting of a phone interview, in-person interview and/or referrals to provide adequate and appropriate emotional and practical support to victims. The Coordinators also assisted in the completion of 189 victim impact statements, helped with the completion of 29 criminal injuries compensation packages, conducted 363 office interviews and provided court support on 121 different occasions.

The Victim Services Unit continued to participate with many community organizations on a regular basis and also provided collaborative approaches, education and training in the areas of

human trafficking and sexual violence.

A significant project collaboration in 2017 was the Police Response to Sexual Violence and Harassment Training made possible through two successful grant applications resulting in \$206,495 of funding over two years. The Kawartha Sexual Assault Centre provided a coordinator for this project which includes many other community partners and multiple police agencies.

Two days of specialized training was provided in November with almost 100 participants, including 24 from our Service. This will be followed up with another day in March 2018. Through the project two videos were created, one for survivors and victims that can be viewed on the [SurvivorToolKit.ca](http://SurvivorToolKit.ca) website and a video series for police training purposes.

In 2017 Victim Services provided various professional community presentations in areas of trauma informed responses, responding to sudden deaths, compassion fatigue, vicarious trauma and resiliency skills.



## JOINT FORCE OPERATIONS

### 6 Joint Force Operations in 2017

**HUMAN TRAFFICKING PROJECTS:** Spring 2017 we joined efforts with the Durham Regional Police (DRPS) to investigate a group of people living in both Durham Region and Peterborough who were working together to traffick in drugs and humans. A search warrant was executed in Peterborough by our Emergency Response Team. Five people were arrested and three persons charged with various drug and human trafficking offences. Cocaine (98gms) and cash (\$9,500) was seized for local charges and DRPS continued with the human trafficking investigation and victim support. In May members attended DRPS and worked with their Human Trafficking Unit. There were five interactions with different sex workers over those two days during which our officers observed and learned how another agency conducts Human Trafficking investigations. This led to continued interaction with DRPS for ongoing support. In June, two members from the Waterloo Regional Police Service Human Trafficking Unit came to Peterborough to provide training and practical experience to 12 of our members. The day included making contact with local sex trade workers. We also participated in the annual Provincial Project Operation Northern Spotlight where we engaged with eight local sex trade workers with one recovery.

**DRUG PROJECT:** In March and April 2017 the Drug and Intelligence Units worked with the Toronto Police Service in Project Paris. This GTA-based drug project extended to suspects in Peterborough. In April, three local residents were arrested for drug, firearm and stolen property offences, resulting in 21 charges. Seized was 98 hydromorphone pills, a small quantity of marijuana, 7 long guns and various stolen tools.

**PROVINCIAL ASSET FORFEITURE UNIT PROJECT:** Our Asset Forfeiture Unit participated in a Provincial Project Takedown (Project Silkstone) in the early fall. Seized by police during Project Silkstone were 11,500 pills containing fentanyl, 8 kilograms of cocaine, 7.5 kilograms of ecstasy, 260 grams of methamphetamine, 7,200 marijuana plants, 23 firearms, \$69,000 and 4 vehicles

## INTERNAL TASK FORCE OPERATIONS

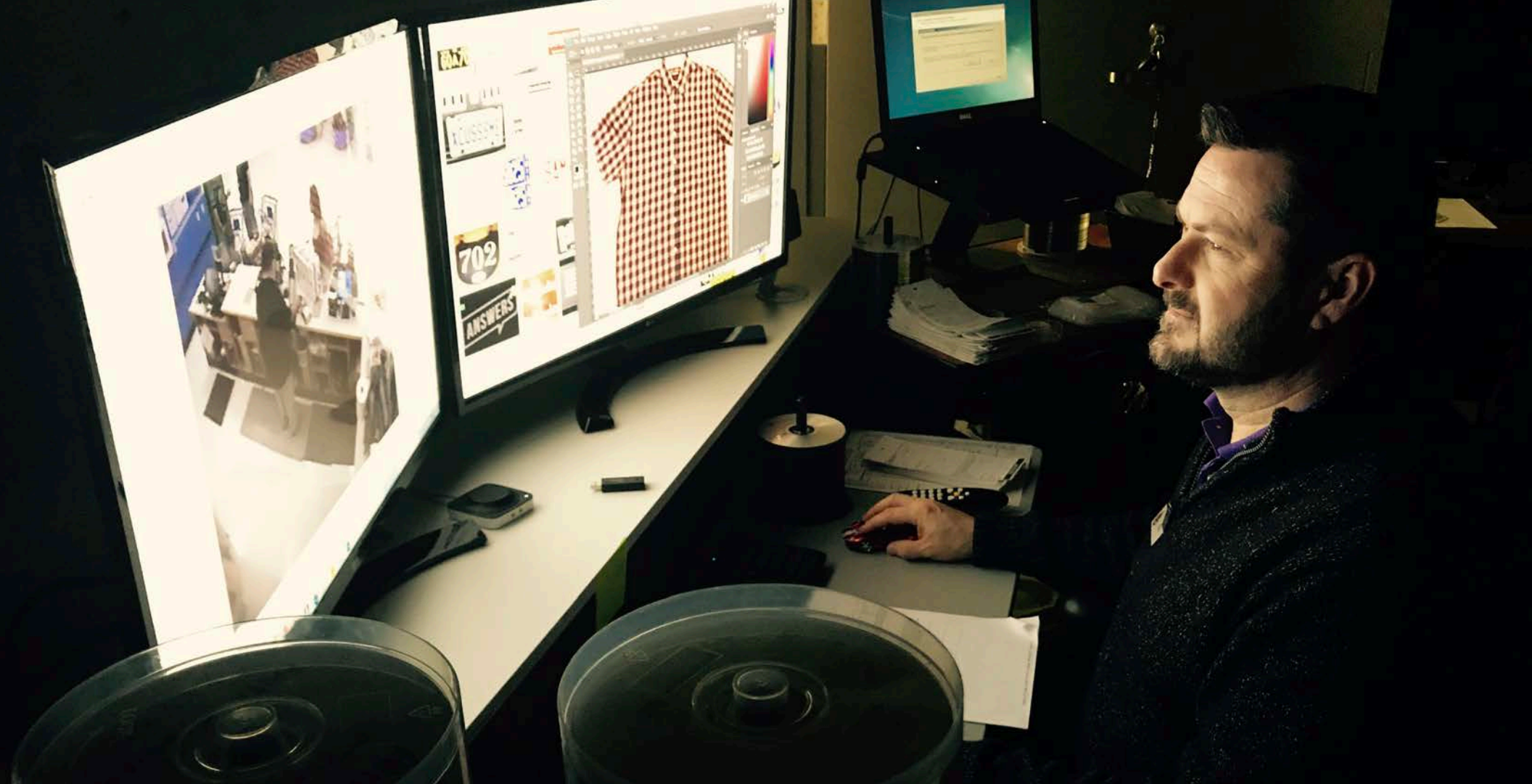
### 3 Internal Task Force Operations in 2017

**POELL'S BIKE SHOP:** After receiving complaints alleging that the shop owner was accepting stolen bikes and trafficking drugs the Investigative Services Unit embarked on an undercover operation in November of 2017. This operation resulted in marijuana being purchased on three separate occasions from the store owner in his store. On November 24 a search warrant was executed at the business and the owner was arrested on trafficking marijuana and possession for the purpose of trafficking charges. Several bicycles were also seized that were suspected to be stolen. The store has since closed down. The additional cost for this project to make covert purchases was minimal at \$100.

**THEFT OF SNOW PLOW BLADES:** In November 2017 suspects attended a local business and tendered a fraudulent bank draft to purchase two snow plow blades with hydraulic kits worth over \$15,000. A few days later the business owner located a sales advertisement online for the two blades in the Toronto area. Members of the Investigative Services Unit embarked on an undercover operation, first arranging purchase of the blades over the phone and then meeting with the suspects in North York on November 16. The blades were recovered and returned to the owner and two suspects were charged with possession of stolen property. One resided in Scarborough and the other was from Quebec. There were no additional costs for this project.

#### **PART VI - INTERCEPTION OF PRIVATE**

**COMMUNICATION:** In the fall of 2017 the Investigative Services Division engaged in a six week project involving the interception of private communication. The investigation was launched in an attempt to resolve an outstanding major case. The project was successful and it is expected that charges may be laid in the near future, at which time further details can be released. The cost for this interception project was \$29,343.75



## FORENSIC VIDEO ANALYST

The Peterborough Police Service has one Forensic Video Analyst (FVA) who is responsible for all CCTV, video and digital-imaging matters of the Service. This includes crime scene videos, cell-block CCTV systems, public safety CCTV systems and the collection and processing of audio and video files in all formats with regard to criminal and internal occurrences. As well, the FVA is required to attend meetings and share information with uniformed officers, investigators, senior staff and community partners. The FVA keeps members informed of current investigations by way of crime bulletins. Furthermore, the FVA works with the community and other police services to ensure the best evidence is collected and preserved.

# THE ROLE OF OUR FORENSIC VIDEO ANALYST (FVA)

## INVESTIGATIVE SERVICES

Our FVA actively assists all units and members within Investigative Services - Street Crime, Major Crime, Sexual Offences, Intelligence, Drugs, High Risk, Fraud, ICE and AFU. Whether it's collecting or processing digital multimedia evidence, or canvassing to find video cameras within the community, the FVA is an integral part of any major crime case that Investigative Services examines.

## DIGITAL EVIDENCE

All digital evidence that is submitted into Evidence is directed to the FVA office for processing. The digital evidence is uploaded to the Service's Digital Evidence Server. If this evidence is not already in the form of a CD or DVD, a copy is created and stored for safe keeping.

In 2017, 1,520 unique pieces of digital evidence were processed and uploaded to the digital evidence server (DES). This is up from 2016, when 1,413 unique pieces of digital evidence were processed and uploaded to the DES. This represents an increase of 7 percent. This increase is not as significant as previous years, due to the fact that we no longer store a copy of the SOCO photos on the DES. However, it is expected that the volume of digital evidence submitted into Evidence will continue to increase year after year.

## ASSISTANCE TO COMMUNITY STAKEHOLDERS

Numerous businesses and homeowners have installed Digital Video Recorders (DVR). Most have little to no experience with these systems. Whenever a member of the community requires help extracting video from their systems, our FVA is called to perform the extraction. This requires the FVA to have a working knowledge of all possible DVR systems. In addition, the FVA also provides setup and configuration advice to business and homeowners. In 2017, the FVA assisted with or personally extracted 298 different videos. These videos were then processed and submitted into Evidence by the FVA. This is up from 2016, when 236 videos were obtained. This represents an increase of 25 percent.

## COURT DISCLOSURE AND FOI REQUESTS

Our FVA prepares all Crown & FOI requests for disclosure of digital multimedia evidence (DME). This includes all video interviews conducted by the Service, all video and audio seized during investigations and copies of the SOCO photos.

In 2017, 1,677 discs were delivered to the Crown's Office, up from 2016, when 1,208 discs were delivered to the Crown's Office. This represents an increase of 39 percent. It is expected that the volume of Crown disclosure requests will continue to increase

## CRIME BULLETINS

The creation of crime bulletins for the Service requires reviewing the digital multimedia evidence to determine the best possible view of the suspect. Then creating the actual Crime Bulletin, editing the accompanying video and disseminating it Service wide. This process is done for every occurrence that has video and an unknown suspect.

In 2017, the Video Analyst created 228 Crime Bulletins. This is down from 2016, when 245 Crime Bulletins were created. While this represents a decrease of 7 percent, Crime Bulletins are still up 34 percent from 2015.

This decrease from 2016 can be attributed to the FVA identifying suspects during the Crime Bulletin production. Therefore, negating the release of the Crime Bulletin.

## ASSISTANCE TO OTHER POLICE SERVICES

Requests are received throughout the year from various other police services including the OPP. Requests for the assistance of the FVA range from interview room video extraction to digital multimedia evidence file conversions.

Requests for these services continue to increase each year.

2017  
STATS

78

ARRESTS

268

CHARGES

1,190<sub>g</sub>

COCAINE  
SEIZED

71<sub>g</sub>

HEROIN  
SEIZED

49<sub>g</sub>

POWDERED  
FENTANYL  
SEIZED

\$109.8<sub>k</sub>

CASH  
SEIZED

3 HANDGUNS

12 LONG GUNS  
BRASS KNUCKLES



## ICAD UNIT

The Drug Unit is part of a larger team unit referred to as the ICAD (Intelligence, Crime Analyst, Asset Forfeiture and Drug) Unit.

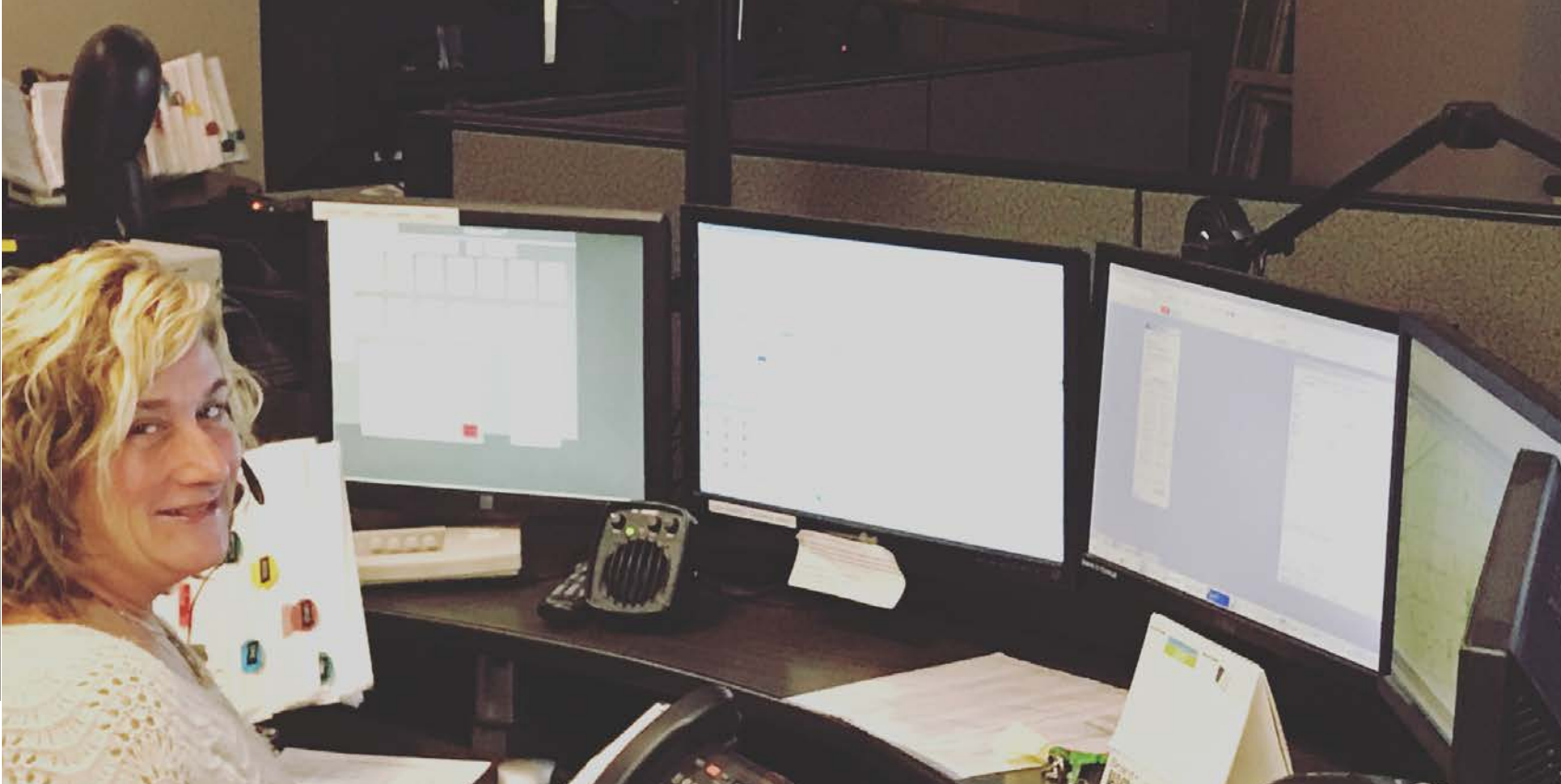
There were 108 drug related calls for service in 2017, down from 115 in 2016. The majority of the calls were dealt with through uniform patrol which were mostly generated by the community informing police of the issues. The ICAD unit generated 35 of these drug calls through active investigations utilizing surveillance, confidential informants, undercover buys and input from the community.

In 2017, cocaine continued to be the largest quantity of drug seized, but the change from previous years was the amount of powdered fentanyl that was seized. Another trend was the mixing of drugs such as cocaine, heroin and fentanyl together which is concerning to police and to the public. There was one seizure of carfentanyl in 2017, a small amount that was initially believed to be ecstasy until it was analyzed. We also continued to see

opioid drugs such as hydromorphone and oxycodone during the executing of drug warrants.

In 2017 the Unit began an investigation into people attempting to circumvent the Patch-for-Patch program implemented by the government in an effort to eliminate the trafficking of fentanyl patches. Two local residents were making fake patches on a computer and then returning these to the pharmacy in place of their real patches which they were selling on the street. These individuals were arrested along with two other parties and charged with fraud and drug related offences. This was the first occurrence in the area and one of the first in the province.

In 2017 the Unit continued to work and strengthen relationships with neighbouring police services, including both the Toronto Police Service and the Durham Regional Police Service. These relationships are crucial to maintain and foster as the criminal element has no boundaries and resources to combat illicit drug activity are limited.



## 9-1-1 COMMUNICATIONS DIVISION

The Communications Unit is staffed with a 9-1-1/ Communications Manager, 4 Communications Supervisors and 12 Communicators, and is aligned to coincide with the four platoon system.

The Communications section is responsible for the 24/7/365 coordination of the 9-1-1 Emergency Centre and the police radio dispatch system in keeping with the supervisory and operational responsibilities mandated by the legislation. Communicators provide centralized control of personnel and facilitate frontline operations through the rapid dissemination of critical information by radio and telephone.

The Communications Unit operates and does research on various computer databases; monitors

the internal and external security audio/video systems for headquarters; exports the audio and video evidence from the security systems; and, provides the digital evidence for court. In 2017 this totaled 267 audio files and 150 videos. The Peterborough Police Communications Unit is the Public Safety Answering Point (PSAP) for the residents of Peterborough as well as the Townships of Selwyn and Cavan Monaghan.

Communication staff are highly trained professionals that are responsible for receiving and prioritizing emergency calls, dispatching and down streaming emergency medical and fire calls to our emergency partners.

### 2017 STATS

**30,427**

9-1-1 CALLS  
RECEIVED

**53.5%**

OF 9-1-1 CALLS  
REQUIRED  
POLICE

**43%**

OF 9-1-1 CALLS  
REQUIRED  
EMS

**3.5%**

OF 9-1-1 CALLS  
REQUIRED  
FIRE

**111,087**

NON-  
EMERGENCY  
CALLS RECEIVED



## HUMAN RESOURCES DIVISION

The wellbeing of all of our employees, sworn and civilian, is of the utmost importance. Our Service continues to support and provide continued education to recognize mental health, and provide resources for staff to help cope with mental health issues before they become long term challenges that impact the Police Service and the member's quality of life.

Members continue to have access to Shepell.fgi for additional Employee and Family Assistance Plan (EFAP) services, a program includes options for text conversations with professionals, online information and a multitude of services for daily stressors. Program costs are covered through benefits that are paid to the City of Peterborough with no extra cost to our members or the Service. The Wellness Program for our members in high-risk positions, who are exposed to traumatic incidents on a more frequent basis, are continuing to meet with the psychologist on an annual basis to be assessed on any impacts their job is having on their mental health. These mandatory sessions help members identify problems early, providing strategies to improve health, and ensuring longevity and success for members.

In 2017, all new members in the Service were trained in the, "The Road to Mental Readiness" Program. This program is supported by the Ontario Association of Chiefs of Police and the Ontario Police College (OPC). This is a proven mental health awareness program with coping strategies that has been used by the Canadian Military for years. The program is based on awareness of stress, both personal and work, and the strategies that can be used to return to a state of good mental health. OPC is currently teaching this program to new recruits.

In 2017, the EFAP Committee developed a Peer Support Program that involves volunteers being available to peers both in and outside of work. Extra training will be provided to the selected members to support them in their roles. It's anticipated the training will take place in early 2018 with the program up and running in the Spring of 2018.

Opposite page: A sample of the recruit ceremonies and retirement and employee celebrations that took place in 2017.

With the Supporting Ontario's First Responders Act, this legislation provides presumption for post-traumatic stress disorder (PTSD) for approved WSIB claims and as a result our members claims have been approved in a timely manner and have had access to treatment sooner. The Act is part of the province's strategy to prevent or mitigate the risk of PTSD and provide first responders with faster access to treatment and the information they need to stay healthy.

In 2017 there were many staff changes including six members that retired from the Service and six members that terminated their employment. Also in 2017 four experienced officers and four probationary constables were hired along with eight part-time or casual civilian staff in various areas of the Service including Court Services, 9-1-1 Communications and Data Entry/Records Management. In total, there were 40 recruitment processes and transfers within the Service. The Service has projected retirement of 21 members eligible to retire over the next few years. In 2018 there will be 12 sworn officers of various levels of rank including the Chief, Deputy and Inspectors. Along with recruitment and hiring, staff will need training and development for each rank and position within the Service. The Service will need to dedicate more time and budget to training for sworn and civilians members to ensure they have the mandated skills necessary to fulfill the positions.

In 2017 Human Resources worked with the Performance Management Committee to create a new performance management process and tool for the Service. The Committee developed a list of competencies for all positions within the Service and a tool for the members and supervisors to use for performance management. The Unit worked with the Committee to develop and implement the OSL Performance Management Module as well as assisted in training members on the module. The new performance management process will be rolled out in early 2018 to all members.

## COMPARATIVE STATISTICS

COMPARATIVE STATISTICS	2016	2017	VARIANCE	COMPARATIVE STATISTICS	2016	2017	VARIANCE
Population (Peterborough City)	85,000	85,000		<b>Robbery</b>			
Population (Lakefield Ward)	2,555	2,555		Firearms	9	7	-22.2%
Population (Cavan Monaghan)	8,829	8,829		Other Offensive Weapons	20	12	-40.0%
<b>Personnel</b>				Other Robbery	20	30	50.0%
Authorized Strength - Police	137	138	0.7%	<b>Break and Enter</b>			
Authorized Strength - Civilian	53	56	5.7%	Business	113	84	-25.7%
Appointments	9	19	111.1%	Residence	195	207	6.2%
Promotions	3	7	133.3%	Other Break and Enter	23	18	-21.7%
Retirements	7	6	-14.3%	<b>Theft of Motor Vehicles</b>	68	76	11.8%
Resignations	3	7	133.3%	<b>Thefts</b>			
<b>Use of Force</b>				Bicycles	154	130	-15.6%
Oleoresin Capsicum Spray	3	2	-33.3%	From Motor Vehicles	480	483	0.6%
Impact Weapon / Asp Baton	1	0		Shoplifting	469	477	1.7%
<b>Firearms:</b>				Other Thefts	451	381	-15.5%
Human (Drawn)	20	43	115.0%	Possession Stolen Goods	41	69	68.3%
Animal (Dispatched)	9	5	-44.4%	<b>Fraud</b>			
Empty Hand Techniques	4	2	-50.0%	ATM/Debit	16	32	100.0%
Conducted Energy Weapon	31	39	25.8%	Credit Cards	61	65	6.6%
<b>Policy / Service Complaints</b>	3	2	-33.3%	Counterfeiting	37	19	-48.6%
<b>Officer Conduct Complaints</b>	29	23	-20.7%	Other Frauds	199	177	-11.1%
<b>Total Public Complaints</b>	32	25	-21.9%	<b>Offensive Weapon</b>			
Withdrawn	2	2		Use Firearm	1	1	
Resolved Informally				Other Offensive Weapons	28	29	3.6%
No further action required	19	12	-36.8%	<b>Sex Offences</b>			
Hearing	0	2		Aggravated Sexual Assault	0	0	
Informal Discipline	0	0		Sexual Assault with Weapon	0	0	
Local Inquiry	33	6	-81.8%	Sexual Assault	110	122	10.9%
Unsubstantiated	5	10	100.0%	Other Sexual Offences	35	41	17.1%
Pending	6	1	-83.3%	<b>Hate / Bias Crimes</b>	8	12	50.0%
<b>Victim Services</b>				Incidents Charges Laid	5	3	-40.0%
Reports Reviewed	2,771	2,652	-4.3%	Incidents Cleared / Mediation	1	3	200.0%
Follow-up Conducted	1,672	1,527	-8.7%	Pending	0	0	
<b>CRIMINAL OFFENCES</b>				Unsolved	2	6	200.0%
<b>Homicide</b>				<b>Assaults</b>			
Murder – 1st & 2nd degree	2	1	-50.0%	Assault - Level 3 / Aggravated	5	16	220.0%
Attempt Murder	5	4	-20.0%				
Manslaughter	0	0					

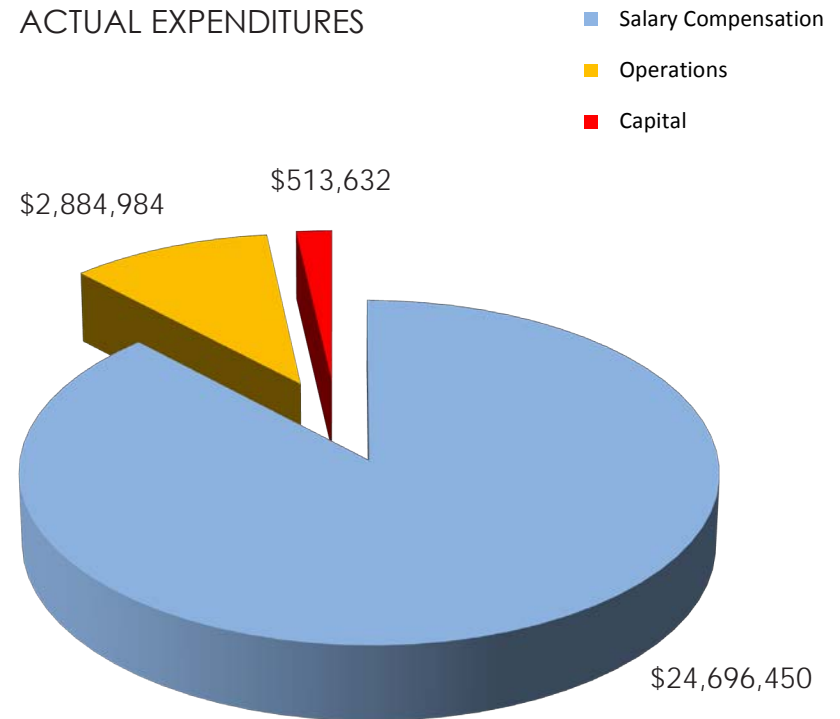


## COMPARATIVE STATISTICS

COMPARATIVE STATISTICS	2016	2017	VARIANCE
Assault -Level 2/Weapon/Bodily Harm	97	81	-16.5%
Assault -Level 1 /Other Assaults	184	232	26.1%
Assault Police / Public Officers	39	38	-2.6%
Assault - Domestic	150	144	-4.0%
<b>Other Criminal Code Offences</b>			
Abduction	2	0	
Arson	9	5	-44.4%
Breach of Recognizance	243	256	5.3%
Disturbing the Peace	246	163	-33.7%
Escape Custody	1	0	
Gaming and Betting	0	0	
Indecent Acts	21	22	4.8%
Obstruct Public / Peace Officer	27	22	-18.5%
Prisoner Unlawfully at Large	2	1	-50.0%
Criminal Harassment	71	82	15.5%
Mischief	431	418	-3.0%
Others	736	818	11.1%
<b>Drugs</b>			
Heroin	2	7	250.0%
Cocaine	44	28	-36.4%
Cannabis	76	46	-39.5%
Other Drugs	19	23	21.1%
<b>Federal Statutes</b>	0	0	
<b>Traffic Enforcement</b>			
<b>Impaired Driving Offences:</b>	84	84	
Other C.C. Driving Offences	33	32	12.1%
Hazardous Moving Violations	729	886	21.5%
Other Violations	1,415	1,597	12.9%
Radar/Laser	2,775	3,895	40.4%
<b>R.I.D.E. Program</b>			
Vehicles Checked	7,889	6,674	-15.4%
Tests Administered	11	23	109.1%
Alcohol Related Suspensions	5	11	120%

## 2017 POLICE BUDGET

### ACTUAL EXPENDITURES



Total Expenditures \$28,095.65

Total Revenues \$3,347,999

**Approved Net Budget \$24,432,932**

### 2017-2019 BUSINESS PLAN

The 2017-2019 Business Plan has been developed by the Peterborough Police Services Board and is available online [www.peterboroughpolice.com](http://www.peterboroughpolice.com)

## THE OTHER 80%

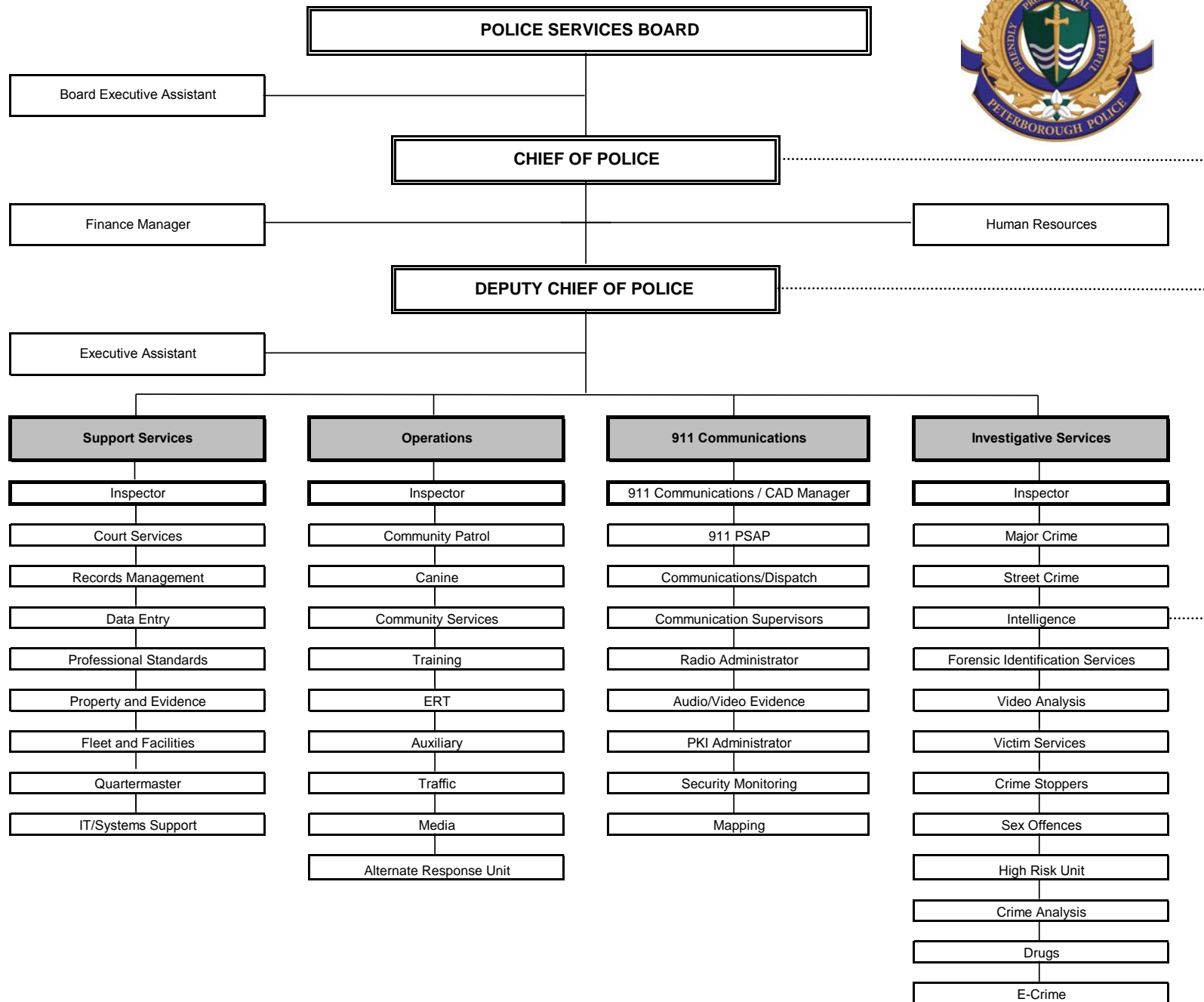
Non-Offence Statistics	2015	2016	2017	%+/-
Abandoned Vehicles	3	14	9	-35.7%
Alarms	694	762	708	-7.1%
False Alarm Cancelled	341	306	322	5.2%
Animal	170	135	117	-13.3%
Community Services	1,344	1,680	1,305	-22.3%
Dangerous Condition	49	62	73	17.7
DNA	308	347	342	-1.4%
Domestic/Family Disturbance	1,771	1,960	1,825	-6.9%
Escorts	357	805	911	13.2
Fire/Fire Alarms	11	10	14	40.0
Insecure Property	55	57	59	3.5
Landlord/Tenant	227	193	186	-3.6%
Liquor Acts	443	383	368	-3.9%
Lost and Found Property	1,038	972	969	-0.3%
Missing Persons	1	4	2	-50.0%
Missing Persons Located	341	308	397	28.9
Municipal By-law	53	49	67	36.7
Neighbour Dispute	607	634	499	-21.3%
Noise Complaints	1,260	1,142	1,014	-11.2%
Non-Traffic Accident	10	11	14	27.3
Police Assistance	2,179	2,341	2,750	17.5%
Police Information	870	1,044	901	-13.7%
Prevent Breach of Peace	315	340	371	9.1%
Property Damage	31	18	30	66.7%
Prov. Statutes (MHA)	435	562	577	2.7%
Sex Offender Registry	218	255	227	-11.0%
Strikes	1	3	3	00.0
Sudden Deaths	102	112	129	15.2
Suspicious Persons/Vehicle	2,343	2,269	2,279	0.4
Telephone Calls	421	379	295	-22.2%
Towed Vehicles	323	355	218	-38.6%

Non-Offence Statistics	2015	2016	2017	%+/-
Traffic Complaints	1,780	2,230	2,396	7.4
Traffic Control	84	93	91	-2.2%
Calls Involving Youths	442	401	422	5.2
Unwanted Persons	1,362	1,310	1,069	-18.4%
Vehicles Recovered	8	6	15	150.0
ViCLAS	128	158	141	-10.8%
Warrants	294	337	397	17.8%
Other Provincial Statutes	95	82	133	62.2%
Other	1,949	2,096	2,189	4.4%
Calls Cancelled/Unanswered	369	496	647	30.4%
<b>Total Non-Offences</b>	<b>22,832</b>	<b>24,721</b>	<b>24,481</b>	<b>-1.0%</b>

**D**id you know that much of what we do at the Peterborough Police Service actually has nothing to do with criminal activity? In fact, approximately 75 to 80 per cent of our time is spent on what are called non-offences. Non-offences are classified as everything that is not a criminal call for service, such as domestic disputes, mental health calls, missing persons, alarm calls, or assisting our partners at the Peterborough County/City Paramedics.



# ORGANIZATIONAL CHART





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[www.peterboroughpolice.com](http://www.peterboroughpolice.com)

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